



**Extra Small 5 Plan/5 days
Critical Information Summary**

Information about the Service

Description	Extra Small: 5 day plan with inclusions and exclusions described in this Critical Information Summary.
Are there any mandatory components and is the Extra Small 5 bundled with any other Telecommunications Services?	In order to use the service, you must first activate a Lebara SIM card. You must bring your own mobile, tablet or laptop. Upon expiry of the Extra small 5 plan ongoing use of the Lebara SIM requires the purchase of a 30 day, or long-term, plan from Lebara
Minimum Term	The Extra Small 5 enables you to use the service for 5 days. Recharges of Extra Small 5 plan are not available. Upon expiry of the 5 day plan, you may continue to use Lebara services by purchasing a 30 day plan (https://www.lebara.com.au/mobile-plans/30-day-plans/), or a long-term plan (https://www.lebara.com.au/mobile-plans/long-term-plans/) from Lebara.
Included Call Value	When you're in Australia the following services are unlimited and included: (a) calls to standard national mobiles and fixed lines; (b) calls to 13, 1300 and 18 numbers; (c) calls to voicemail; and (d) standard national SMS and MMS. You will also receive \$3 international call credit to be used for standard International calls, SMS and MMS. All valid for 5 days only. Personal use only and Fair Use Policy apply.
Included Data Value	3GB of data to use in Australia for a 5 day period (data sessions rounded to the nearest KB). Data banking only available if you purchase of a 30 day, or long-term, plan from Lebara upon expiry of the 5 day period.
What's not included	All services not listed above, including but not limited to: (a) calls made, SMS sent, and Data used when you are roaming onto an Australian network other than the Vodafone Digital Mobile Network; (b) international SMS (charged at \$0.15/SMS); (c) premium rate numbers; (d) any other special numbers as determined by Lebara which may be disclosed on the Website from time to time. (e) voice call divers;ts; (f) any voice call, SMS or MMS which is rerouted by a third party and/or re-routed to an international destination or to a premium number or service. (g) any form of video calls; (h) use of the VHA Network that is for a commercial purpose or for resale by you; and (i) calls and SMS to the Pivotel Network.

Information about Prices

Minimum monthly charge	There is no minimum monthly charge unless you purchase a 30 day, or long-term, plan from Lebara upon expiry of the 5 day period (upon which the minimum monthly charge set out in the Critical Information Summary for the relevant plan will apply).
Early termination charge	There is no fee for cancellation.
Automatic recharge	Automatic Recharge is not available. If you wish to recharge your SIM upon expiry of the 5 day period, you may purchase a 30 day, or long-term, plan from Lebara.
Cost of a 2 Min Standard National Call	No additional cost during the 5 day trial period.
Cost of a Standard National SMS	No additional cost during the 5 day trial period.
Cost of 1MB of Data within Australia	3GB data included. Additional data requires the purchase of a 30 day, or long-term, plan from Lebara.

Other Information

Call and Data Usage	Information about your call and data usage can be viewed at the Lebara members area here: www.lebara.com.au/mylebara														
International Roaming	<p>International roaming is permitted in the following countries: Albania, Austria, Belgium, Bulgaria, Canada, China, Cyprus, Czech Republic, Denmark, Fiji, Finland, France, Germany, Gibraltar, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Isle of Man, Israel, Italy, Jersey, Lithuania, Luxembourg, Macau, Malaysia, Malta, Montenegro, Netherlands, New Zealand, Norway, Papua New Guinea, Poland, Portugal, Romania, Samoa, Serbia, Singapore, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Thailand, Tonga, Turkey, U.K., U.S.A., Vanuatu</p> <p>Customers must have an active main balance in order to utilise international roaming. The costs and rates related to the use of international roaming listed below will be deducted from your main balance.</p> <table border="1"> <thead> <tr> <th>Service</th> <th>Charge</th> </tr> </thead> <tbody> <tr> <td>Voice Calls, Call forwarding, Mobile Terminating Call Received</td> <td>\$1/min</td> </tr> <tr> <td>Standard SMS to Australia or Other Destination, Delivery Report</td> <td>\$1/sms</td> </tr> <tr> <td>SMS to Self Care, MVNO Content</td> <td>Free rated</td> </tr> <tr> <td>MO MMS to Australia or to other destination</td> <td>\$1/mms</td> </tr> <tr> <td>Normal Data, MMS Data</td> <td>\$1/MB</td> </tr> <tr> <td>Incoming Text Messages</td> <td>Free</td> </tr> </tbody> </table>	Service	Charge	Voice Calls, Call forwarding, Mobile Terminating Call Received	\$1/min	Standard SMS to Australia or Other Destination, Delivery Report	\$1/sms	SMS to Self Care, MVNO Content	Free rated	MO MMS to Australia or to other destination	\$1/mms	Normal Data, MMS Data	\$1/MB	Incoming Text Messages	Free
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Spend management tools	You can check your balance, view your call history and view your recharge history in the members section of our website: www.lebara.com.au/mylebara														
Help and Support	<p>You can find answers to our most frequently asked questions on our website: www.lebara.com.au/help</p> <p>You can call us free on 126 122 from your Lebara phone or on 1300 126 122 from any other phone (standard call charges apply).</p> <p>Should you wish to access our complaint handling process, this can be found on our website lebara.com.au/complaints or by calling us on 1300 126 122 (standard call charges apply).</p> <p>The Telecommunications Industry Ombudsman is contactable at: www.tio.com.au/aboutus/contact-us, by phone on 1800 062 058, by Fax on 1800 630 614, by post at PO Box 276 Collins Street West, VIC 8007, or in person at Level 3, 595 Collins Street, Melbourne.</p>														
Coverage	This service uses the Vodafone network. Quality and availability may vary depending on your location, your phone, network congestion and network coverage. For more information visit www.lebara.com.au/network-coverage														
This is a summary only. Further terms and conditions regarding Lebara's services can be found at www.lebara.com.au/standard-terms-and-conditions															