

## Request for Access to Personal Information

This form is to be used by individuals requesting access to their own personal information held by TPG Telecom Limited trading as Lebara Mobile. The information Lebara may retain about you may consist of the notes relating to your billing account, notes taken from conversations you have had with Lebara representatives, barring/unbarring activity, price plan requests and collection activity.

Please complete the identification box below to enable us to confirm that we are providing the requested information to the registered account holder and provide specific information you are after. Your request cannot proceed until all sections are completed satisfactorily and the form is signed.

When completed either email this form to **Care@lebara.com.au** or mail to:

**PO BOX 1113, North Sydney, NSW 2060**

We aim to complete your request as quickly as possible, please allow up to 30 days. We may get in touch to verify the account holder's account PIN before proceeding with the request.

Charges may apply for responding to privacy information requests, but we will not charge a fee for lodging a request for access. We will contact the registered account holder to discuss the charges that apply.

IDENTIFICATION INFORMATION	
First name	
Surname	
Date of Birth	
Daytime Contact Number	
Lebara Account Number	