

**Lebara Mobile Broadband Plans
with optional automatic recharge
Critical Information Summary**

Information about the Service

Description	<p>Lebara's Mobile Broadband Plans are a SIM-only service for use with existing devices requiring internet access.</p> <p>Lebara's Mobile Broadband Plans cannot be bundled with any other telecommunications service provided by Lebara, and you must supply your own compatible device for use with your chosen plan.</p>																				
What is included?	<p>Features of this service include a periodic data allowance (in accordance with the relevant "Data Validity Period" shown below), which can be used in any compatible SIM-ready device.</p> <p>The plans do not include any voice, SMS allowance or MMS allowance and you are not required, or permitted, to bundle anything with this service.</p>																				
Minimum Term and Automatic Recharge	<p>This is a periodic service with no contracts. The minimum term of this service is the relevant Data Validity Period for your plan.</p> <p>If Automatic Recharge is turned on (either by default or by turning it on), the plan will automatically recharge using your stored payment details for further relevant Data Validity Periods. See section "Automatic Recharge" below for more details.</p>																				
Pricing and included Data Value	<p>Lebara's Mobile Broadband Plans provide the following amounts of data, for use during the relevant Data Validity Period and at the following cost:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #0070C0; color: white;"> <th>Plan Name</th> <th>Data included</th> <th>Data Validity Period</th> <th>Cost per Data Validity Period</th> <th>Unit cost of 1GB of data</th> </tr> </thead> <tbody> <tr> <td>Small</td> <td>15 GB</td> <td>30 days</td> <td>\$20^{.00}</td> <td>\$1^{.33}</td> </tr> <tr> <td>Medium</td> <td>30 GB</td> <td>60 days</td> <td>\$35^{.00}</td> <td>\$1^{.17}</td> </tr> <tr> <td>Large</td> <td>40 GB</td> <td>90 days</td> <td>\$45^{.00}</td> <td>\$1^{.13}</td> </tr> </tbody> </table>	Plan Name	Data included	Data Validity Period	Cost per Data Validity Period	Unit cost of 1GB of data	Small	15 GB	30 days	\$20 ^{.00}	\$1 ^{.33}	Medium	30 GB	60 days	\$35 ^{.00}	\$1 ^{.17}	Large	40 GB	90 days	\$45 ^{.00}	\$1 ^{.13}
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Data usage	<p>The relevant data allocation is available for use in Australia during the relevant Data Validity Period for you plan (data sessions rounded to the nearest KB). We may provide bonus data from time to time.</p> <p>You may purchase additional data packs if required. Any additional data packs will be for the cost, amount of data, and data validity period as notified to you at the point of purchase.</p> <p>Up to 200GB unused data in a 30 day period may be banked into a databank for use in the next 30 day period if your plan is recharged or you purchase a new plan that also includes a databank before the expiry date. You have a 48-hour grace period to recharge or purchase another databank plan after the expiry date to bank accumulated data into your databank, otherwise the data will be lost. Data in the databank cannot be used during the grace period. Your databank is not activated until unused data has been banked. Only included data and bonus data can be banked into your databank. Data pack data cannot be banked. Unused data in excess of 200GB expires on next recharge or the expiry date of the relevant data validity period, whichever is earlier.</p> <p>You may gift up to a total 10GB of data every 30 days from your databank to any other Australian Lebara customers who are on a databank plan with an activated databank. A cap of 5 gift transfers per 30 days applies, and a maximum of 2GB may be transferred per transaction. Included and bonus data cannot be gifted until it has been banked into your databank at the end of the 30 day period. Data from data packs cannot be gifted (only data from your databank).</p>																				

Information about possible additional fees

Equipment fees	<p>You will need a Lebara SIM card to use this service. SIM cards are free if purchased online. Otherwise, SIM cards can be purchased for \$2^{.00}.</p>
Early termination charge	<p>There is no fee for cancellation. However, if you terminate the plan prior to the expiration of a current Data Validity Period, any remaining credit will not be refunded.</p>
Automatic recharge	<p>If Automatic Recharge is turned on, at the end of each relevant Data Validity Period, the plan will automatically recharge by debiting the relevant periodic plan amount using your stored payment details for further Data Validity Periods unless you turn Automatic Recharge off or terminate the plan.</p> <p>Automatic Recharge will only be turned on by default if you have provided your payment card details to pre-authorise your purchase or you have stored your payment details. You can deselect the default automatic recharge option when signing up for the plan or you can turn it off or on at any time via your My Lebara account.</p>

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Other Information

Call and Data Usage	Information about your data usage can be viewed at the Lebara members area here: www.lebara.com.au/mylebara .
International Roaming	International roaming is not available for this service.
Spend management tools	You can check your balance and view your recharge history in the members section of our website: www.lebara.com.au/mylebara .
Help and Support	<p>You can find answers to our most frequently asked questions on our website: www.lebara.com.au/help</p> <p>You can call us free on 126 122 from your Lebara phone or on 1300 126 122 from any other phone (standard call charges apply).</p> <p>Should you wish to access our complaint handling process, details can be found on our website lebara.com.au/complaints or by calling us on 1300 126 122 (standard call charges apply).</p> <p>The Telecommunications Industry Ombudsman is contactable at: www.tio.com.au/aboutus/contact-us, by phone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276 Collins Street West, VIC 8007, or in person at Level 3, 595 Collins Street, Melbourne.</p>
Coverage	This service uses the Vodafone network. Quality and availability may vary depending on your location, your phone, network congestion and network coverage. For more information visit www.lebara.com.au/network-coverage
This is a summary only. Further terms and conditions regarding Lebara's services can be found at www.lebara.com.au/standard-terms-and-conditions	