



## Medium 180 Day Entertainment Pack

\$250 / 180 days

### Critical Information Summary

#### Information about the services:

Description	Medium 180 day entertainment pack bundled with the Lebara Medium 180 Day Plan which provides mobile phone service and selected entertainment options with inclusions and exclusions as described in the Critical Information Summary for the Lebara Medium 180 Day Plan available at <a href="http://lebara.com.au/wp-content/uploads/2019/04/Lebara-Medium-Plan-CIS-27072019-PDF.pdf">lebara.com.au/wp-content/uploads/2019/04/Lebara-Medium-Plan-CIS-27072019-PDF.pdf</a> and this Critical Information Summary.
Are there any mandatory components and Is the Standard Plan bundled with any other Telecommunications	In order to use the service, you must first purchase a Lebara SIM Card. You bring your own mobile, tablet or laptop. You may purchase an additional Data Pack which can be used with Medium Entertainment Pack.
Minimum Term	The Medium 180 Day Entertainment Pack enables you to use mobile services for 180 days from activation using the recharge pin emailed at time of purchase plus half year access to selected entertainment options commencing from activation using your voucher code emailed at time of purchase.
Included Calls and Data	Included calls and data are as described in the in the Lebara Medium 180 Day Plan Critical Information Summary.
What's not included	Exclusions and costs of non-included calls and data are described in the in the Lebara Medium 180 Day Plan Critical Information Summary .
Entertainment	<p>Choose half year access to one of the following entertainment options:</p> <ul style="list-style-type: none"><li>• Yup TV (Hindi ) or</li><li>• Yup TV (Gujrati + Hindi ) or</li><li>• Yup TV (Punjabi + Hindi ) or</li><li>• Yup TV (Urdu + Hindi ) or</li><li>• Yup TV (Tamil ) or</li><li>• Yup TV (Bengali )</li></ul> <p>Plus receive half year access to Zee5 streaming service.</p> <p>During sign up, you will be provided with a voucher which you can use to redeem for half year access to your chosen entertainment option. Vouchers must be redeemed within 7 days of purchase. Entertainment content is provided by third party content providers and additional terms and conditions apply. You will need to download the Yupp TV App and create an account to be able to access the Yupp TV entertainment options and download the Zee5 app and create an account to access the Zee5 streaming service. Access to entertainment options is only available from within Australia. Lebara is not responsible for the content provided by third party content providers. Accessing or viewing any apps or content on your Lebara plan uses data and such data usage will be deducted from your data allowance provided.</p>

#### Information About Pricing

Minimum charge	<p>Minimum charge is \$250 for 180 day access (\$42.25 per month) plus a one-off charge of \$2 may be payable the Lebara SIM Card in which case the total charge is \$252.00 (the SIM charge is not applicable if you already own the Lebara SIM card you plan to use). All fees must be paid up front at the time of recharge of the service, except for the SIM Card fees which are payable at the time of ordering the SIM card.</p> <p>This minimum charge does not reflect any discounts, or promotions which may apply from time to time.</p>
Early termination charge	<p>There is no fee for cancellation. However, if you terminate the plan prior to the plan expiration, any remaining credit will not be refunded.</p>

#### Other Information

Call and Data Usage	<p>Information about your call and data usage can be viewed at the Lebara members area here: <a href="http://lebara.com.au/mylebara">lebara.com.au/mylebara</a></p>
Spend management tools	<p>You can check your balance, view your call history and view your recharge history in the members section of our website: <a href="http://lebara.com.au/mylebara">lebara.com.au/mylebara</a></p>
Coverage	<p>This service uses the Vodafone network. Quality and availability may vary depending on your location, your phone, network congestion and network coverage. For more info visit <a href="http://lebara.com.au/network-coverage">lebara.com.au/network-coverage</a></p>
Help and Support	<p>You can find answers to our most frequently asked questions on our website: <a href="http://help.lebara.com/au/en/mobile">help.lebara.com/au/en/mobile</a></p> <p>You can call us free from Australia on 126 122 from your Lebara phone or on 1300 126 122 from any other phone (standard call charges apply).</p> <p>Should you wish to access our complaint handling process, this can be found on our website <a href="http://lebara.com.au/complaints">lebara.com.au/complaints</a> or by calling us on 1300 126 122 (standard call charges apply).</p> <p>The Telecommunications Industry Ombudsman is contactable at: <a href="http://www.tio.com.au/about-us/contact-us">www.tio.com.au/about-us/contact-us</a>, by phone on 1800 062 058, by Fax on 1800 630 614, by post at PO Box 276 Collins Street West, VIC 8007, or in person at Level 3, 595 Collins Street, Melbourne</p>
<p>This is a summary only. Further terms and conditions regarding Lebara's services can be found at <a href="http://www.lebara.com.au/standard-terms-and-conditions">www.lebara.com.au/standard-terms-and-conditions</a></p>	