



Data Packs Critical Information Summary

Information about the service

Lebara Data Packs: 250MB (\$5 Data Pack/30 days), 1.5GB (\$10 Data Pack/30 days) and 5GB (\$25 Data Pack/30 days).

<p>Is the Data Pack bundled with any other Telecommunications Services?</p>	<p>In order to use the service, you must first purchase a Lebara SIM Card.</p> <p>Data Packs can be purchased as stand-alone plans or as an additional data allocation to the following Plans:</p> <ul style="list-style-type: none"> • Mini Mega \$24.90 • National \$29.90 • Mega \$39.90 • Unlimited \$49.90 • Save \$10 • Standard \$10 <p>You bring your own mobile, tablet or laptop.</p>
<p>Minimum Term:</p>	<p>The Data Pack enables you to use the service for 30 days.</p>
<p>Included Data Value:</p>	<p>250MB (\$5 Data Pack), 1.5GB (\$10 Data Pack) or 5GB (\$25 Data Pack) of data to use within Australia valid for a 30 day period (data sessions rounded to the nearest KB). Unused data expires on next recharge or expiry date, whichever is earlier.</p> <p>Once data is used (or expires), access to data will cease unless the customer has main balance (charged at current plan rates) or until the customer purchases another data pack.</p> <p>Personal use only and Fair Use Policy apply.</p>
<p>What's not included:</p>	<p>All services not listed above, including but not limited to:</p> <ul style="list-style-type: none"> • All national Voice and SMS services • calls made, SMS sent and Data used when you are roaming onto a network other than the Vodafone Digital Mobile Network, including Australian and international networks; • calls and SMS to international numbers;

	<ul style="list-style-type: none"> • premium and re-routed SMS; • voice call diverts; • any form of video calls; • use of the VHA Network that is for a commercial purpose or for resale by you; • calls and SMS to the Pivotel Network
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Information about Pricing:

Minimum monthly charge:	<p>Minimum charge is \$5 (250MB), \$10 (1.5GB) or \$25 (5GB) plus a one off charge of \$1 is payable for delivery of a free Lebara SIM Card in which case the total charge is \$6 (250MB), \$11 (1.5GB) or \$26 (5GB) (the SIM delivery charge is not applicable if you already own the Lebara SIM card you plan to use).</p> <p>All fees must be paid up front at the time of recharge of the service, except for the SIM Card fees which are payable at the time of ordering the SIM Card.</p>
Early termination charge:	There is no fee for cancellation. However, if you terminate the plan prior to the plan expiration, any remaining credit will not be refunded.
Cost of 1MB of Data within Australia:	<p>\$5 250MB Data Pack:</p> <ul style="list-style-type: none"> • \$0.02/MB <p>\$10 1.5GB Data Pack:</p> <ul style="list-style-type: none"> • \$0.0065/MB <p>\$25 5GB Data Pack:</p> <ul style="list-style-type: none"> • \$0.0049/MB <p>Additional data charged at current plan rates. Charged in KB increments.</p>

Other Information:

Call and Data Usage	Information about your call and data usage can be viewed at the Lebara members area here: lebara.com.au/mylebara
International Roaming:	Lebara can only be used within Australia. International roaming services are not available.
Spend management tools:	You can check your balance, view your call history and view your recharge history in the members section of our website:

	lebara.com.au/mylebara
Help and Support:	<p>You can find answers to our most frequently asked questions on our website: help.lebara.com/au/en/</p> <p>You can call us free on 126 122 from your Lebara phone or on 1300 126 122 from any other phone (standard call charges apply).</p> <p>Should you wish to access our complaint handling process, this can be found on our website lebara.com.au/complaints or by calling us on 1300 126 122 (standard call charges apply).</p> <p>The Telecommunications Industry Ombudsman is contactable at: www.tio.com.au/about-us/contact-us, by phone on 1800 062 058, by Fax on 1800 630 614, by post at PO Box 276 Collins Street West, VIC 8007, or in person at Level 3, 595 Collins Street, Melbourne.</p>
Coverage	<p>This service uses the Vodafone network. Quality and availability may vary depending on your location, your phone, network congestion and network coverage. For more info visit www.lebara.com.au/network-coverage</p>

This is a summary only. Further terms and conditions regarding Lebara's services can be found at lebara.com.au/standard-terms-and-conditions.