



Critical Information Summary- International Call Pack

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| <p>Service Description</p> | <p>Our International call pack is an add on that can be applied to any plan or main balance amount. The credit may be used for international calls only with per min. rates charged at the same rates as your Lebara voice plan.</p> <p>\$5 which provides \$6 worth of international credit (\$5+\$1 Bonus)</p> <ul style="list-style-type: none"> You need to purchase and activate a Lebara SIM in order to use the products. |
| <p>Is the International Call pack bundled with any other Telecommunications Service?</p> | <ul style="list-style-type: none"> No, you supply your own device and SIM. |
| <p>What's Included</p> | <ul style="list-style-type: none"> \$6 international call credit Valid for 30 days from application or until the credit has been consumed, whichever occurs first. International call packs are available on all plans including standard plan. International packs are available Online (Credit Card), with Voucher or by using main balance credit. |
| <p>What's Not included</p> | <ul style="list-style-type: none"> Domestic calls, SMS, MMS, video calls & data services Any unlimited international calls included with your plan 29c Flagfall applies for standard plan and Save plan. Calls to premium or special service numbers, including but not limited to satellite phone numbers, directory assistance and 19xx services |

Other Information

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| Using your Services Overseas | Lebara Mobile Australia currently does not offer international roaming. Services are only available on the Australian network. |
| Spend Management Tools: | To check your balance or to view you bills or usage, login to MyLebara https://secure2.lebara-mobile.com.au/customer/login |
| Help and Support: | If you have any questions about our services, including how to buy a Lebara Mobile Prepaid SIM or to learn more about how our services work please contact Customer Services. |
| Operating Hours | <p>Our opening hours are 9am to 8pm Monday to Friday (Sydney time) and 9am to 6pm on Weekends and Public Holidays. Please dial 126 122 if you are calling from your Lebara Mobile.</p> <p>If you are calling from any other fixed line or mobile in Australia please dial 1300 126 122.</p> <p>Alternatively contact us by email careoz@lebara.com and we'll be sure to reply as soon as we can.</p> |
| This is a summary only | This is a summary only – the full legal terms and pricing for this plan are available at: www.lebara.com.au |